

Convenience



Manage more aspects of your accounts electronically with USFCU's around-the-clock account access. Always get a real-time view of your finances from wherever you are and eliminate unnecessary trips.

Benefits

- Transfer funds without leaving home
- Get real-time account balances
- Eliminate checks, stamps and envelopes
- Fast – Accurate – Secure
- Free eStatements
- Eliminate late fees
- View transaction history
- Receive alerts
- Access to your accounts anywhere, anytime

Office Locations

Corporate Office:
1545 Bluff City Highway
Bristol, TN 37620
423.989.2100

1 Medical Park Boulevard
Bristol, TN 37620
423.844.3750

4100 North Roan Street, Suite 1
Johnson City, TN 37601
423.610.1900

2035 Lee Highway
Bristol, VA 24201
276.466.1222

1060 West Main Street, Suite 1
Abingdon, VA 24210
276.676.0515

1672 East Main Street
Lebanon, VA 24266
276.415.9130

Phone Numbers

Toll Free: 888.202.1212

Fax: 423.989.2119

Star: 423.968.STAR(7827)

800.707.STAR(7827)

Bill Pay: 1.888.918.7615

ATM/Debit 24/7 Member Service: 1.866.820.1065

ATM/Debit Activation and PIN Change: 1.866.985.2273

Report a Card Lost or Stolen: 1.800.449.7728

Online

www.usfcu.org
creditunion@usfcu.org



Visit our web site to learn more about the benefits of being a USFCU member.

Electronic Services



Helping *our*
members live
better *lives*



United Southeast

Federal Credit Union www.usfcu.org

Sign up today



Free @ccessUS

Online access is quick, easy and completely secure. You don't even have to leave your home. Simply log onto www.usfcu.org and click on @ccessUS to enjoy these features:

- View account balances and cleared checks
- Transfer money between accounts
- Make loan and USFCU Visa® payments
- Apply for a loan
- Pay bills

Free Online Bill Pay*

With Online Bill Pay, you can track your payments and see when they post. Best of all, your payments are 100% protected against late fees. Free online bill pay is easy! Log onto @ccessUS and click on Bill Payments.

*Online Bill Pay is a free service as long as at least one bill is paid every 28 to 30 days from your date of enrollment to avoid a service fee. See our fee schedule.

Free eStatements

Electronic statements are a fast, secure and convenient way to receive your monthly statements online. View, print and save your statements to your computer with just a click of a button.

You will receive an email notifying you when your statement is available via @ccessUS. No more waiting on the mail and worrying about your statement getting lost or stolen—Log onto @ccessUS and click on the eStatements tab to accept the disclosure and start viewing your statements online.

Free Visa® Debit Cards

Access your funds 24/7 in a single swipe.

- **ATM Service**—Get cash quickly and without fees when you use your card with your PIN (personal identification number) at any of our ATMs.
- **Debit Card**—Your USFCU debit card works just like a check, plus it doubles as your ATM card. Use it anywhere VISA® Debit Cards are accepted. Stop by your local USFCU branch or click on Applications at www.usfcu.org to get your card.

Get Connected

Free STAR 24/7 Phone Access

Use your touch-tone phone along with your PIN (personal identification number) to access your accounts whenever you want and wherever you are.

- Hear account balances
- Transfer funds between accounts
- Verify deposits and withdrawals
- Get loan and savings rates

Free Mobile Access

For real convenience, get 24/7 account access and use your mobile device to:

- Transfer funds
- Make loan payments
- Pay bills
- Track spending
- View transaction history
- Check account balances
- Receive alerts

Download the USFCU App using your mobile device. If you do not have a smart-phone, we will help you get signed up for text based Mobile Access. You must be enrolled in @ccessUS—Online Access prior to enrolling in Mobile Access.

USFCU's electronic services allow you more time to enjoy life and live better. And who doesn't want that?

Free Checks2US—Mobile Deposit*

Make deposits to your checking, savings, club or money market accounts anywhere, anytime, with your mobile device. Just tap, snap, and deposit. It's that simple.

*All checks will be reviewed prior to deposit in your account. Check the status of deposits through history. Some restrictions apply.

